ACFCC <u>0230442</u> to ACFCC <u>0230465</u>

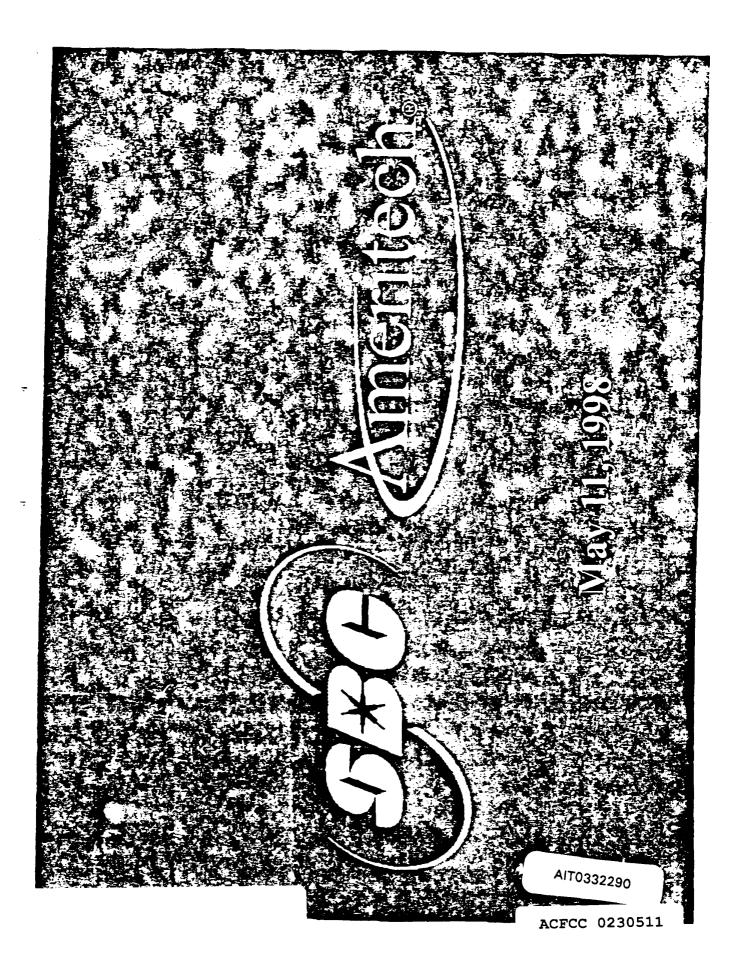
Table 1: Percent of Customers Satisfied -- Residential

REDACTED

Table 2: Percent of Customers Satisfied -- Small Business

REDACTED

ACFCC <u>0230467</u> to ACFCC <u>0230510</u>



ACFCC <u>0230512</u> to ACFCC <u>0230540</u>

AIT0332320

SBC Ameritech Merger Overview

May 12, 1998

ACFCC <u>0230542</u> to ACFCC <u>0230556</u>

SBC Communications Inc.

38



FAX COVER SHEET

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May 9, 1998

To:

Sari Macrie

Fax: 312-207-1619

From:

Gerry Chicoine

Director-Investor Relations Telephone: 210-351-2063

Fax: 210-351-2071

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ACFCC <u>0230558</u> to ACFCC <u>0230594</u>

STEPHEN CARTER SBC Analyst Conference Tuesday, June 23, 1998 New York, New York Final Draft

Slide: Value Driven

Slide: Introduction

REDACTED

AIT0332769

ACFCC <u>0230596</u> to ACFCC <u>0230619</u>

REDACTED

AIT0334053

ACFCC <u>0230621</u> to ACFCC <u>0230623</u>

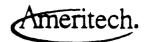
Ameritech National-Local

Status Muliana and Maria a

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ACFCC <u>6236625</u> to ACFCC <u>6236627</u>

REDACTED



GlobalDesk Managed Local Access Services

AIT0369833

ACFCC <u>0230630</u> to ACFCC <u>0230706</u>

AIT0387887

CONFIDENTIAL

Telecom Products/Services - Potential Market Size and Key Vendors' Financial Profile

AMERITECH

Discussion Draft November 6, 1997

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ACFCC <u>0230708</u> to ACFCC <u>0230720</u>



Table II - Installation and Repair Intervals

REDACTED

AIT0609234

ACFCC 0230721

ACFCC <u>0230722</u> to ACFCC <u>0230730</u>

Customer Applications – Riding the Growth Waves

AMERITECH

Review of outside-of-territory opportunity December 10, 1997

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AIT0609293

ACFCC <u>0230732</u> to ACFCC <u>0230751</u>

Benchmarking Revenue Growth

Preliminary Review of Local Access and Use

Prepared for:

Ameritech

Prepared by:

Cambridge Strategic Management Group

24 March 1998